



About project

The project "Promotion and Protection of Property Rights of Internally Displaced People, Refugees and Returnees Upon Readmission Agreements" – legal aid is financed by European Union and realized by Consortium led by European Consulting Group.

Project activities, which are financially supported by European Union, will be carried out from August 2016 to August 2018.



Project Objectives

In addition to direct and free legal aid and as a part of project activities, internally displaced people from Kosovo and Metohija may also use legal representation before any judicial, quasi judicial, administrative and other bodies in Kosovo and Metohija.

One of the project objectives is to provide adequate legal aid to refugees from Croatia and Bosnia and Herzegovina in places they used to live before the conflict.

We provide free legal aid to returnees upon readmission agreements in the processes of obtaining documents after return to Serbia.



The project is implemented by the Consortium led by the European Consulting Group.

The content of this brochure is solely the responsibility of the project and the Office for Kosovo and Metohija and in no way reflects the views of the European Union.



Promotion & Protection of Property Rights of IDPs, Refugees & Returnees upon Readmission Agreements


**FREE
LEGAL AID**
0800 108 208



Belgrade

5/5 Francuska st

Niš

8 Strahinjića Bana st

Kraljevo

1/2 Hajduk Veljkova

Vranje

25 Vula Antića st

Kosovska Mitrovica

4 Filipa Višnjića st
(Trepča building, office 4)

Gračanica

66 Kneza Lazara st
(Shopping mall, 2nd floor)



info@pravnapomoc.org



www.pravnapomoc.org

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REPUBLIC OF SERBIA
OFFICE FOR KOSOVO AND METOHİJA



Project funded by the
European Union

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PERSPECTIVE

Expected results

- **Free legal aid for internally displaced people, refugees and returnees upon readmission agreements is available to all members of vulnerable population, while expert and professional approach ensures dignity and protection of basic human rights.**
- **Daily monitoring and reporting on state of human rights, as well as on legislation changes and other topics that affect exercise of rights of vulnerable groups in places they used to live before the conflict.**
- **Collecting and publishing information that are important for exercise of rights of refugees, internally displaced people and returnees upon readmission agreements and regular exchange of information with relevant institutions.**

Project user



REPUBLIC OF SERBIA
OFFICE FOR KOSOVO AND METOHİJA

ACTIVITIES

Provision of legal aid

- Legal aid for internally displaced people, refugees and returnees upon readmission agreements
- Representing internally displaced people in court and other relevant institutions of Kosovo and Metohija
- Preparing legal documents – submissions for refugees from Bosnia and Herzegovina and Croatia
- Preparing reports on subjects related to exercise of rights of refugees and internally displaced people
- Providing assistance in obtaining documents to returnees upon readmission agreements
- Using best practices and applying the experience gained in legal consulting of target groups and proceedings before relevant institutions

Representation in court and other bodies and institutions

- This project is unique by its capacities to provide representation to internally displaced people in any court and administrative body throughout Kosovo and Metohija
- Sufficient number of licensed lawyers has been hired to provide legal aid to large number of clients and represent them in court
- The project is capable of meeting challenges presented by the most complex court cases, as well as of leading a legal battle with organized groups that are attempting to jeopardize property and human rights of internally displaced people

Provision of information

Providing information to target groups, relevant institutions, individuals and public:

- Free info line **0800 108 208**
- Project website
- Producing and distributing printed and audio-visual material
- Media presence regarding project activities, successful court case and other events which are directly related to protection of rights of target groups
- Organizing public events and meetings
- Visits to settlement inhabited by refugees, internally displaced people and returnees upon readmission agreements

HOW DO WE HELP

Internally displaced people from Kosovo and Metohija

Project team makes effort to provide protection of property and human rights of internally displaced people in their place of residence before displacement, which are guaranteed by domestic and international regulations.

In terms of property, professional legal aid is mostly required to resolve the following issues:

- Illegally occupied property
- Property sale based on forged documents
- Return of property and compensation of damages
- Issues related to privatization and liquidation of state-owned companies

The project team uses the mechanism of representation in courts and other relevant institutions of Kosovo and Metohija to deal with social and economic issues of this target group, as well as prohibition of discrimination of internally displaced people.

Our legal team provides daily reports to relevant institutions about observed institutional and legal flaws, but also about negative practices in proceedings held before courts in Kosovo and Metohija. Observations and experiences they face in practice are later analyzed and published in thematic reports which are available to public.

Refugees

Refugees from Croatia and Bosnia and Herzegovina receive free legal aid regarding exercise of rights in their place of origin. Our team provides legal advices fro preparation of legal documents – submissions (complaints, appeals, etc.) necessary in the following cases:

- Return and restoration of property
- Tenancy rights
- Right to pension

Representation of refugees from Croatia and Bosnia and Herzegovina in courts and other institutions of these countries is not included in the project activities, but legal teams may assist these persons in preparation for self-representation.

Returnees upon Readmission Agreements

Our legal teams provide legal aid to returnees upon readmission agreements regarding exercise of rights after return to Republic of Serbia. Free legal aid includes informing about possibilities and providing assistance during collection of documents required to exercise the rights.

By organizing visits to places of residence of these persons it is ensured that free legal aid and advices are provided in direct contact with returnees upon readmission agreements.